Our beneficiary fund

"Children are the world's most valuable resource and its best hope for the future". – John Fitzgerald Kennedy

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People who care every day

Alexander Forbes Beneficiary Fund (the fund) is a business unit of the parent company Alexander Forbes Financial Services (Pty) Ltd – a leading international provider of financial and risk services.

The fund:

- has been managing beneficiary fund benefits since 2009
- manages billions in assets for thousands of beneficiaries

The purpose of a beneficiary fund is to manage the assets of both minor and major beneficiaries (who can't manage their funds) when a member of a pension, provident and risk-only fund dies.

Beneficiaries are the dependants or nominees of deceased employees or retirement fund members who are entitled to death benefits.

The beneficiary can either be:

- Under the age of 18 – **Minor beneficiary**
- Over the age of 18 – **Major beneficiary**

The following benefits can be paid into a beneficiary fund:

- **Approved retirement fund benefits:** death benefits from retirement funds in terms of section 37C of the Pension Funds Act. Death benefits are payments made from a retirement fund policy or employment-related insurance policy to a deceased employee's beneficiaries.
- **Unapproved benefits:** for example, employment-related group life insurance policies.

When trustees of a retirement fund conduct their investigation into how the deceased member's benefits should be distributed, they can decide to have the benefits paid to a beneficiary fund instead of paying the lump-sum benefit to the guardian or caregiver. The beneficiary fund will then pay a monthly instalment to the guardian or caregiver of the major or minor beneficiary.

Why choose the fund?

With our beneficiary fund, you'll get:

- cost-effective, efficient and practical solutions for distributing death benefits to beneficiaries
- a professional board of trustees who run the fund according to the rules and in the beneficiaries' best interests
- no fee differentiation
- economies of scale – lower costs because of our size
- an individually managed sub-account
- a Regulation 28 compliant lifestage model for the investment of funds
- regular communication
- Benefits for Beneficiaries: a digital shopping mall for valuable savings and discounts on everyday products

What we have to offer

Counselling guardians and beneficiaries on social and financial issues

Our highly qualified and experienced team has an in-depth knowledge of how beneficiary funds work, the legal environment and client issues. We have a good understanding of different cultures and traditions which helps in meeting our beneficiaries' needs. Each member of our dedicated team is allocated a portfolio of clients for which they are personally accountable.

Effective communication

Our team members speak all of the official South African languages, which allows us to communicate effectively.

Communication with beneficiaries and members includes...

- Beneficiary certificates
- Beneficiary booklets with guidelines on how to apply for financial assistance
- Financial statements
- Investment reports
- SMS or confirmation letters to confirm ad hoc payments
- Verifying personal information regularly and maintaining contact with clients

Communication with retirement funds and employers includes...

- Annual and ad hoc reports
- Investment reports
- Regular technical and legal updates
- Informative presentations on retirement topics

Benefits for Beneficiaries

We have partnered with Randgo, a digital shopping mall, to offer guardians and beneficiaries valuable savings and discounts on everyday products and services. The benefit partners and discounts are updated every month for a truly dynamic and exciting online shopping experience.

One platform, leading brand names, multiple benefits.

It makes perfect rands and sense!

Here's what you get:

Supermarket coupons

The coupon solution features rand value discounts from leading supermarket chain stores:

- Food
- Baby products
- Cleaning products
- And more

This offers more for less, rewarding beneficiaries instantly and adding tangible value to their everyday life.

Teacher-on-line

This service provides online academic support after hours to the dedicated learner in a dynamic virtual classroom.

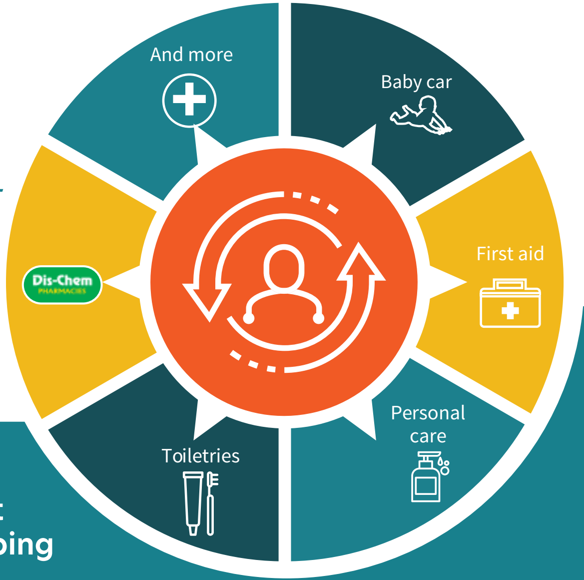
Discounted airtime

Benefits for Beneficiaries ensures beneficiaries stay connected with convenient access to airtime at discounted rates.

Teachers interact with students, view and mark their work and guide them through their questions and concerns. This includes grades 4 to 12 in both English and Afrikaans.

Wellness coupons

The wellness coupons offer the perfect balance of products and services to create a truly customised well-being solution.



Smart shopping tip #1:

These benefits are also available on your cellphone using USSD. There's a much wider range of benefits available on the online platform. Beneficiaries and guardians stand a chance of winning prizes for downloading vouchers!

Smart shopping tip #2:

We will need your ID or passport number as well as your email address or cellphone numbers to register you for the online shopping adventure.

We take data protection seriously

We comply with legislation that protects data and personal information like the Protection of Personal Information Act.

Our beneficiary fund goes the extra mile

We're never out of reach

In addition to our head office in Johannesburg, we have a large network of branches throughout southern Africa which helps beneficiaries to maintain contact.

No benefit is too small

We manage small benefits proactively to reduce the impact of fees on beneficiaries' benefits.

Good governance

We continually review the measures we have in place to ensure that benefits are managed efficiently and cost-effectively.

Carefully investing for each beneficiary's financial well-being

The trustees have chosen appropriate investments to make sure that the money invested for beneficiaries grows steadily and enough cash is made available for payments.

Each beneficiary's benefit is invested according to the:

- funds allocated to each beneficiary
- duration of the account
- age of the beneficiary
- financial needs of the beneficiary

Note: The latest investment report is available on request.

The structure of the beneficiary fund

The team of people managing the fund:

Alexander Forbes Beneficiary Fund (FSCA registration number 37906/R)

Professional board of trustees

Consultant | Administrator | Investment consultant | Investment manager

Sub-account for each beneficiary

Need more information?

For cost-effective and efficient beneficiary fund services that provide much more than just administrative support, give us a call on **011 269 0180** or **011 269 0380** or email **beneficiaryservices@alexforbes.com**.

Alexander Forbes Financial Services (Pty) Ltd is a licensed financial services provider (FSP 1177 and registration number 1969/018487/07).

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